

September 17, 2026

Key figures related to the residential earthquake insurance claims paid for the 2026 Kumamoto Earthquake (as of August 28, 2026)

The General Insurance Association of Japan (GIAJ) has released the key figures related to the residential earthquake insurance claims paid for the 2026 Kumamoto Earthquake (as of August 28, 2026).

■ The 2026 Kumamoto Earthquake (occurred on July 28, 2026)

【The numbers represent the total combined figures for GIAJ member companies and the Foreign Non-Life Insurance Association of Japan's member companies, etc. as of August 28, 2026】

Prefectures	Number of accepted claims (Note 1)	Number of completed investigations (Note 2)	Number of claim payments	Total amount of claim payments (in thousands of yen)
Fukuoka Pref.	3,310	1,604	1,015	595,093
Saga Pref.	726	335	237	149,171
Nagasaki Pref.	602	255	148	84,514
Kumamoto Pref.	103,306	33,277	28,838	22,574,664
Oita Pref	557	149	69	39,364
Miyazaki Pref.	717	274	155	72,541
Kagoshima Pref.	1,328	436	305	216,936
Others	263	184	71	51,081
Total	110,809	36,514	30,838	23,783,364

Note1: The number of "accepted claims" includes cases where insurance companies received requests for damage investigations, and consultations or inquiries about insurance coverage or policyholder contracts. (Total of dwelling houses and household goods)

Note2: The number of "completed investigations" includes cases where actual claims were paid following the investigations, cases not covered by insurance, and cases resolved at the consultation or inquiry stage.

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